Client Communication

# Surveys

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Timestamp | What is your role in Emanuel School? | What Time Do You Get To School Each Day? | Do You Catch The School Bus? | Do You Think There Is A Problem With Our Current Attendance System? | If You Answered Yes To The Last Question, Please Expand On Said Problems. | What Would You Like To See In A New Attendance System? | Do You Use Edumate To Check Your Calendar? | Do You Like The Idea Of An Opal Card Style Attendance System | Would You Use Edumate More If You Could Check Your Calendar Using Your Opal Style Card At A Computer Around The School? | Do You Think We Need A New Attendance System? |
| 12/2/2014 11:28:39 | Student | 8:20:00 AM | No | No | No | No fundamental changes to the system | Yes | No | Yes |  |
| 12/2/2014 11:42:33 | Student | 7:15:00 AM | No | No | N/A | Faster and easier | Yes | Yes | Yes |  |
| 12/2/2014 16:12:44 | Student | 8:10:00 AM | No | No | honestly don't know what the attendance system means | honestly don't know what the attendance system means | Yes | Yes | Yes | No |
| 12/2/2014 17:18:35 | Admin Staff | 10:00:00 PM | Yes | Yes | There aren't any systems in place that use the mass-amounts of Raspberry Pis available to the IT department. | Planning and design documentation | Yes | No | No | Yes |
| 12/2/2014 17:20:36 | Student | 8:15:00 AM | No | Yes | Too much time needed | The cards should look cool | Yes | Yes | Yes | Yes |
| 12/2/2014 18:50:04 | Student | 8:17:00 AM | No | Yes | They don't really keep track of 'all' people coming into the school. | Sure, it would be a great idea! | No | Yes | Yes | Yes |
| 12/2/2014 18:54:22 | Student | 7:35:00 AM | No | No | I did not answer yes | something faster and easier to use. | Yes | Yes | Yes | No |
| 12/2/2014 19:10:24 | Student | 8:18:00 AM | No | No | N/A | I think the system is good as is. | Yes | No | No | No |
| 12/2/2014 19:17:34 | Student | 7:45:00 AM | No | No | It's hard to tell really, I think the computer system stuffs up attendance too frequently though. | Something easy to follow and more reliable that doesn't say someone isn't here when they are | No | Yes | Yes | Yes |
| 12/2/2014 19:27:43 | Student | 8:40:00 AM | Yes | Yes | Too many kids are being too lazy and are not signing in at the office. | Just like at Sydney Boys, each student should have to swipe a card as they walk through the gates which will monitor on the school system what time kids arrive and leave school.  Each student should get assigned a card. | Yes | Yes | Yes | Yes |
| 12/2/2014 20:13:32 | Student | 8:15:00 AM | Yes | No |  |  | Yes | Yes | Yes | No |
| 12/2/2014 20:40:54 | Student | 8:00:00 AM | No | Yes | Occasionally, even though on an excursion students are marked as absent | An online way for students to give their reasons for not attending school or being late | Yes | Yes | Yes | Yes |
| 12/2/2014 21:52:45 | Student | 8:22:00 AM | No | Yes | When you come late, whether you sign in or not you're usually classified absent in period 1 | When signing in it actually telling my teachers I'm there | Yes | No | No | Yes |
| 12/3/2014 19:23:36 | Student | 8:49:00 AM | No | No | I didn't say no | I think this one is fine | Yes | No | No | No |
| 12/8/2014 19:12:25 | Student | 8:00:00 AM | No | No | No | Convenience and a understandable system | No | Yes | Yes | No |
| 12/9/2014 21:11:17 | Teacher | 8:00:00 AM | No | Yes | It would be ideal if students were able to swipte in and out at the gate as they arrive to School. | I would merely like the existing system improved to reflect the opportunity to swipe in and out at the gate, electronically marking the roll. | Yes | Yes | No | No |
| 12/9/2014 21:14:52 | Teacher | 8:00:00 AM | No | Yes | It is clunky and creates too much work for the teacher | Less work for the teacher | Yes | Yes | Yes | Yes |
| 12/9/2014 21:18:42 | Teacher | 8:00:00 AM | No | Yes | Some late students bypass Reception and do not sign in | Private music lessons indicated on Edumate | Yes | Yes | Yes | No |
| 12/9/2014 21:22:12 | Teacher | 7:45:00 AM | No | Yes | it is only as effective as the teacher who enters the data | a way of students logging attendance as they walk through the gate | Yes | Yes | No | Yes |
| 12/9/2014 21:23:03 | Teacher | 8:15:00 AM | No | No | I said no! | That staff can sign out if they need to pop out of campus during the day, instead of signing out at Reception | Yes | Yes | Yes | No |
| 12/9/2014 21:31:53 | Executive | 7:30:00 AM | No | No | It's not the system, it the human errors that stem from the fact that some people do not follow procedures. | What is meant by 'system'? | No | No | No | No |
| 12/9/2014 21:44:17 | Teacher | 8:00:00 AM | No | No | I didnt answer yes | I dont want one | Yes | Yes | No | No |
| 12/9/2014 21:58:39 | Teacher | 7:30:00 AM | No | Yes | It is automated to alert tutors who then alert parents. Perhaps it should immediately alert parents. But perhaps this is a bad idea - don't know! | It is automated to alert tutors who then alert parents. Perhaps it should immediately alert parents. But perhaps this is a bad idea - don't know! | Yes | Yes | No | Yes |
| 12/9/2014 22:09:34 | Teacher | 7:50:00 AM | No | Yes | difficult to use; often makes mistakes | ease; accuracy; not complicated | Yes | No | No | Yes |
| 12/10/2014 7:02:26 | Teacher | 7:00:00 AM | No | Yes | I run a tutor group, and there is little to no feedback for me for students who are late, absent or truant when I mark them down. | However, we do need a better means to tracking arrival of students in the morning: perhaps each student could have a passcard that they scan as they walk into the school each morning: the system is already in place to allow teacher access - it would not take much to add two additional card readers in the morning, and then the system could automatically update as students entered/left campus. | Yes | Yes | No | No |
| 12/10/2014 7:41:59 | Teacher | 7:30:00 AM | No | No | No problem but I'm sure if i thought about it more there might be some alternate options | My answer is really maybe but no option there to say that. I like the suggestion of the opal card style system you refer to below | Yes | Yes | No | No |
| 12/10/2014 8:33:59 | Teacher | 8:30:00 AM | No | No | No reason to expand | Easier | Yes | Yes | Yes | No |
| 12/10/2014 8:34:49 | Teacher | 6:15:00 AM | No | Yes | Marking rolls in advance prior to offsite classes | ease of monitoring students | Yes | Yes | No | Yes |
| 12/10/2014 9:11:30 | Teacher | 8:00:00 AM | No | No | N/A | N/A | Yes | Yes | No | No |
| 12/10/2014 10:52:31 | Teacher | 8:00:00 AM | No | Yes | In period 0 there are sometimes big events where it is difficult to mark the roll accurately. Some students arrive late and do not sign in. It is also difficult for casual teachers to mark the roll at events as they do not know what the students look like. | I would say that if it adheres to the legislature and it is easier and more convenient for staff and students, it is a good idea. However, I attended a school that tried a swipe-on style of attendance and there were many issues. For example, students lost their cards and some were dishonest and had their friends swipe on for them when they were not actually at school themselves. | Yes | No | No | Yes |
| 12/11/2014 8:39:50 | Teacher | 7:40:00 AM | No | No | NA | NA | Yes | Yes | No | No |
| 12/15/2014 10:41:33 | Teacher | 8:15:00 AM | No | Yes | Not very accurate | Something that reduced human error | Yes | Yes | No | Yes |

A summation of what is conveyed in the above, badly formatted, survey is that many Student and in particular staff would like to see a more accurate, efficient and reliable system for singing in both students and teachers into Edumate. In particular a lot of the issues with the current system seem to stem from the human element of singing students in. For example “*In period 0 there are sometimes big events where it is difficult to mark the roll accurately. Some students arrive late and do not sign in. It is also difficult for casual teachers to mark the roll at events as they do not know what the students look like.”* This was an answer to one of the survey questions by a teacher who’s sentiments perfectly embody what I understand to be the main problems with the system that is in place right now.

# Communication with executives

**Mr Majsay:**

Communications with Mr Majsay, conveying sentiments from both a Head of Studies point of a view and a Head of Music point of view gave me some extremely interesting feedback of what he thought of the current specifications of my project. Mr Majsay said:

* The project so far is a very good idea and a much needed evolvement of the current system
* The functionality sounds extremely useful but there are other things it needs to be able to do
  + The ability to sign into different places for different activities
    - Music Lessons
    - Exams
    - Excursions
  + He expressed a significant importance on singing in for exams because currently the only way that it is actually known if a student was present on exam day is if they wrote the exam or not